



# Rental Housing Preservation

Working with Community  
Working with Residents



## Benefits of Working Collaboratively

Federally-assisted housing is a public/private partnership with multiple shared interests:

1. Resident quality of life and stable housing
2. Healthy investment by owner
3. Well managed building
4. Asset for community and future residents



## Why Work With Residents?

### Reason #1:

It is a Good Business Practice:

An involved resident is a responsible resident



## Why Work With Residents?

Building maintenance, security, and other many other shared issues affect tenant quality of life, the property, and your investment.

1. Proactively solicit input and feedback
2. Be accessible
3. Respond to input and feedback
4. Resolve issues promptly



## Why Work With Residents?

Reason #2:

HUD residents have legal rights



## Why Work With Residents?

Owners and managers must comply with tenant participation provisions.

Residents have legal rights:

- to organize
- to have a tenant organization independent of owners/agents
- to use community space on-site for meetings
- to engage in activities without approval of owners/agents as defined in 245.115. For example, posting and distributing leaflets, convening meetings, responding to owners' requests to HUD to increase rents, prepay, etc.



## Resources

Center for Conflict Resolution 312.922.6464

HUD Office of Fair Housing 312.353.6236

Chicago Rehab Network 312.663.3936